

FLYER

WHAT I EXPECT FROM THE GOVERNMENT ABOUT MY RIGHT TO HEALTH

MY RIGHTS	WHAT THIS MEANS
<p>AVAILABILITY</p> <p>I have a right to have functional health facilities and services physically close to me at all times.</p>	<ul style="list-style-type: none"> ➤ The government should ensure there is a functioning health facility (dispensary, health centre or hospital) in my community. ➤ The health facility should have the needed equipment, sufficient stock of essential medicines and medical supplies at all times. ➤ Essential services such as maternal, child and reproductive health services, accident and emergency services, and immunization and vaccination should be sufficient to meet the needs of the community. ➤ The health facility should have adequate number of health care workers to attend to all patients in shortest time possible.
<p>ACCESSIBILITY</p> <p>I have a right to access health care services.</p>	<ul style="list-style-type: none"> ➤ Health facilities and the services offered must be within reach. That is, no one should be discriminated against (regardless of gender, age, ethnic group/tribe, religion, economic status, level of education and dress code among others) when seeking for health services. ➤ The health facility should be at least 5km from home. ➤ All health services offered should be affordable – not too expensive that one cannot afford to pay for. ➤ The information about the facility, services available and their costs should be easily obtained in order to enable all clients make informed decisions.
<p>ACCEPTABILITY</p> <p>Health facilities, goods and services offered must be acceptable and appropriate.</p>	<ul style="list-style-type: none"> ➤ The health facility should offer goods and services including treatment that are respectful to medical ethics and are culturally acceptable. ➤ Health services and treatment offered should be sensitive to the needs of girls, women, boys and men including those in the middle age and the elderly. ➤ Individual medical conditions should be handled with confidentiality and must not be revealed to any other party other than the health care workers involved in the treatment.
<p>QUALITY</p> <p>I have a right to receive safe and high quality health care.</p>	<ul style="list-style-type: none"> ➤ Health facilities, goods, services and information offered must be scientifically and medically appropriate. ➤ The medical staff in the health facilities must be qualified and skilled. ➤ The drugs, treatments and equipment used must be of good quality and appropriate. ➤ Individuals should receive open, timely and appropriate communication about their health in a way they can understand. They should also be given an opportunity to give feedback about the quality of the health services and have their concerns dealt with properly and promptly.

