

What we are doing

Engaging in Health Governance Processes

Strengthening civil society organisations capacity to effectively engage in Public Finance Management (PFM) processes relating to Universal Health Coverage (UHC) in Kenya. This is by:

- Conducting civic education on Constitution, governance and PFM legal frameworks.
- Mobilising civil society organisations into coalitions and strengthening their capacity to advocate and engage national and county governments in PFM laws, policies and procedures reforms.
- Advocating for review of PFM Act, 2012 to allow for direct transfer and expenditure of health budgets at health facility levels.
- Advocating for full operationalization of County Budget and Economic Forums (CBEF) including decentralisation for the CBEF to sub county, Ward and health facility levels for wider consultations and representation of vulnerable and marginalised groups.
- Strengthening the capacity for CSOs, vulnerable and marginalised groups to participate in planning and budget making process at national and county government levels.
- Developing and disseminating policy briefs on legislative and administrative changes on PFM.

Strengthening the capacity of public officer's at national and county government levels to effectively promote public participation and service delivery.

- Organising and facilitating capacity training workshops for national and county government officials, health care workers, County Health Management Team (CHMTs), civil society organization including vulnerable and marginalised groups on rights based approach to health services delivery and sovereignty of the people in decision making processes.
- Informing and educating HFMC members about their roles and responsibilities, recruitment processes and terms of references.
- Conducting capacity trainings for HCWs, HFMC and CHMTs on health governance.
- Developing and disseminating right to health, UHC and devolution information, materials, and bulletins.
- Providing technical and logistical support to health facilities to establish and operationalize customer care and complaints desks.

Improving quality, standards, accessibility, transparency and accountability of health services delivery

- Providing technical and logistical support to health facilities to develop facility level customer services charter, complaints and redress mechanisms.
- Informing and educating citizens about the facility services charter, complaints mechanism and code of conduct.
- Sensitizing civil society organisations, local leaders, health care workers and citizens at facility levels on the concept of community score card as a social accountability tool.

- Conducting capacity trainings civil society organisations, local leaders, health care workers and citizens at facility levels on community score card.
- Empowering and providing support to civil society organisations to monitor implementation of UHC policies, plans, budget and services using community score card among other social accountability tools.

Engaging in Civil Society Engagement Mechanism (CSEM) at national, regional and global levels by;

- Accessing, analysing and critiquing government of Kenya UHC Country progress report, political promises and commitments on UHC agenda (as committed under the Big Four Agenda and during the World Health Assembly);
- Contributing to development CSOs independent report on UHC progress in Kenya for national dialogue and global CSEM.
- Participating in national and global Civil Society Engagement Mechanisms to network, learn and share experiences on UHC agenda in Kenya.